

Coronavirus – Information for Parents & Carers

9th November 2020

Coronavirus cases are rising sharply again in the UK and it is essential that we all follow local and national guidance to help manage outbreaks and keep the virus under control.

In England, the government has introduced national restrictions from Thursday 5th November until Wednesday 2nd December at which time restrictions are expected to return to a regional approach.

For now, households in England must:

1. Stay at home, except for specific purposes.
2. Avoid meeting people you do not live with, except for specific purposes.
3. Close certain businesses and venues.

Guidance on the national restrictions can be found here:

<https://www.gov.uk/guidance/new-national-restrictions-from-5-november>

Please take time to read and understand the restrictions in place and check local and national guidance regularly.

It is vital that we remain vigilant and work together to reduce the risk of infection.

As explained in the guidance, education and childcare facilities can remain open. Puddle Ducks childcare service will remain available and will continue to provide care for your child.

In addition to following national and local measures, we are continuing to follow UK Government guidance for early years in order to keep all children and families safe.

The detailed guidance sets out the measures we must put in place at this time and can be found on the Government website here:

Actions for early years and childcare providers during the coronavirus (COVID-19) outbreak:

<https://www.gov.uk/government/publications/coronavirus-covid-19-early-years-and-childcare-closures>

Safe working in education, childcare and children's social care

<https://www.gov.uk/government/publications/safe-working-in-education-childcare-and-childrens-social-care>

Puddle Ducks would be extremely grateful if you can continue to support us at this challenging time. Together we can work together to ensure our Pre-school remains a safe place for everyone.

Failure to follow government advice, local restrictions, official health guidelines, or refusing to support us with implementing the protective measures outlined in our Coronavirus Policy will be taken very seriously and may result in the immediate termination of our childcare contract.

We will continue to keep up to date with the latest government, local measures, alert levels and health advice and where necessary update procedures and notify families of any changes.

Symptoms, Illness or Suspected Infection

The symptoms of coronavirus include a new, continuous cough, a high temperature, or a loss of, or change in, the normal sense of taste or smell (anosmia).

All families must follow the [COVID-19: guidance for households with possible coronavirus infection guidance](#) should a child, parent or any other member of their household display symptoms or discover that they have been in close contact with a confirmed case of coronavirus. **Please do not attend Puddle-Ducks and contact the test and trace service to request a test as soon as possible.**

NHS Test & Trace: www.gov.uk/get-coronavirus-test Telephone: 119

Your child will not be able to attend Puddle Ducks for the duration of the recommended isolation period or until a negative test result is received. As per our fees, full fees will still apply during this absence.

If a child within our setting is displaying symptoms of coronavirus, we will follow this guidance:

[What to do if a child is displaying symptoms of coronavirus \(COVID-19\)](#)

We will send the child home, advise the family to follow the [guidance for households with possible or confirmed coronavirus \(COVID-19\) infection](#), and contact the Public Health England advice service for further guidance in the event of a positive case.

If anyone else within our Pre-school display symptoms or come into contact with a confirmed case of coronavirus, government advice will be followed. The managers will notify families immediately and close the setting for the duration of the isolation period. *As per our fees policy, no fees will be charged during this time as we are unable to provide care.*

If you have any questions regarding coronavirus management procedures within our setting, please do not hesitate to discuss them with Angela or Mandy.

Stay safe

Regards